

Agentforce Pilot Program

Go Live and Launch an MVP in 6 weeks

Unlocking ROI with Agentforce

Build a customer-facing Agentforce and experience how AI agents will help your business get more done better and faster.



Boost Profit

Digital labor streamlines the workload and reduces workforce overhead.



Increase Revenue

Agentic platforms offer real-time responses 24/7 that drive revenue.



Deliver Consistency

Automation ensures consistent service and processes.



Scale Fast

Keep pace with market demand with a scalable, low-cost Agentforce.



Drive Efficiency

Use AI agents handle the basics and humans focus on complex work to improve your bottom line.

Delivering Results, Fast

Leverage Agentforce to reduce support by 50% or more.



Demonstrate the capability of digital labor to handle customer workflows.



Prove the business value for further investment in an agentic platform.



Quantify the ROI of AI agents by reducing overhead and streamlining the workload.



Walk away with a clear roadmap for rolling out Agentforce at scale.

Building Your Digital Workforce

Start small and iterate. This way, you're being fiscally responsible and are primed to move forward with confidence.

1

Establish guidelines for when to leverage autonomous agents vs. human support.

2

Give Agentforce access to data in order to respond with the right information.

3

Identify topics and actions for AI agents and configure workflows for repeatable tasks.

4

Integrate Agentforce into existing frameworks and deploy.

Agentforce Pilot Program Package

Launching Your MVP in 6 weeks



Initial Setup & Configuration

Implement and configure agents in Agentforce.



Topic Setting

(10 Service Topics)

Identify service topics and prioritize those most relevant to the business for the MVP.



Action Framework

(30 Actions)

Develop actions, such as "Get Order Delivery Status" or "Create Quote".



Conversational Workflow Development

(5 Customer Service Journeys)

Map and implement distinct customer service journeys to create seamless customer experiences.



Knowledge Base Setup

Upload knowledge articles to empower the agent with contextual information and provide consistent answers.



Testing & Launch

Conduct a round of User Acceptance Testing (UAT).



Training & Support

Create training materials and offer dedicated Q&A session to ensure comfort with the new system for a successful launch.



Go-Live

Support during go-live to address any issues.



30-Day Warranty

For 30 days post-launch, our team will be on-call to address defects, make minor adjustments, and ensure the optimal performance.

Tech Driven Solutions. Results that Matter.

LaunchPad Lab is a technology consulting firm that brings an advanced product skill set to design, develop, and deliver high-impact software applications.

Our dedicated product teams empower companies to leverage technology to gain a competitive edge. We've helped hundreds of businesses across all industries solve complex problems with mission-critical software that gets results.

12
Years in
business

240
Clients since
2012

730
Successful
Projects

125%
Avg. 5-year
Growth

54
Salesforce
Certifications

