






Agentforce Quick Start Package

Go Live and Launch an MVP in 6 weeks

Unlocking ROI with Agentforce

Build a customer-facing Agentforce and experience how AI agents will help your business get more done better and faster.

-  **Boost Profit**
Digital labor streamlines the workload and reduces workforce overhead.
-  **Increase Revenue**
Agentic platforms offer real-time responses 24/7 that drive revenue.
-  **Deliver Consistency**
Automation ensures consistent service and processes.
-  **Scale Fast**
Keep pace with market demand with a scalable, low cost Agentforce.
-  **Drive Efficiency**
Train AI agents to handle basic tasks and humans for complex work improves your bottom line.

Delivering Results, Fast

Leverage Agentforce to reduce support by 50% or more.

-  Demonstrate the capability of digital labor to handle customer workflows.
-  Prove the business value for further investment in an agentic platform.
-  Quantify ROI of Agentforce by reducing overhead and streamlining workload.
-  Walk away with a clear roadmap for rolling out Agentforce at scale.

Building Your Digital Workforce

Start small and iterate. This way, you're being fiscally responsible and are primed to move forward with confidence.

- 1** Establish guidelines for when to leverage autonomous agents vs. human support.
- 2** Give Agentforce access to data in order to respond with the right information.
- 3** Identify topics and actions for AI agents and configure workflows for repeatable tasks.
- 4** Integrate Agentforce into existing frameworks and deploy.

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Launching an MVP in 6 weeks



Initial Setup & Configuration

Implement and configure Agents in Agentforce.



Topic Setting

(10 Service Topics)

Identify service topics and prioritize those relevant to the business for the MVP.



Action Framework

(30 Actions)

Develop actions, such as "Get Order Delivery Status" or "Create Quote".



Conversational Workflow Development

(5 Customer Service Journeys)

Map and implement distinct customer service journeys to create seamless customer experiences.



Knowledge Base Setup

Upload knowledge articles to empower the agent with contextual information and provide consistent answers.



Testing & Launch

Conduct a round of User Acceptance Testing (UAT).



Training & Support

Create a training materials and dedicate Q&A session to ensure comfort with the new system for successful launch.



Go-Live

Support during go-live to address any issues.



30-Day Warranty

For 30 days post-launch, our team will be on-call to address defects, make minor adjustments, and ensure performance.

About LaunchPad Lab

Our experienced teams empower businesses to make technology a competitive advantage.

LaunchPad Lab is a technology consulting firm that brings an advanced product skill-set to design, develop, and deliver software applications that get results.

We've helped hundreds of businesses in financial services, healthcare, legal, manufacturing, non-profit, and technology solve complex problems with mission-critical software. By forging a partnership rather than a mere service agreement, our team works closely with our clients to design, develop, and deliver solutions that deliver results.

12

Years in
business

5

Countries
Worldwide

235

Clients Since
2012

690

Successful
Projects

160%

Avg. 4-year
Growth

40+

Salesforce
Certifications

